

electricity

\$0.07
per hour

\$47.04
per month

ceiva

ceiva

pepco

ceiva



Energy for a changing world.™

ceivā

Welcome to CEIVA Homeview

With your CEIVA Homeview display, you get a never-before possible view of your home's utilities.

The CEIVA Homeview display connects directly to your smart meter, allowing you to get an instant view of your home's energy usage. The CEIVA Homeview display also connects to your home's wireless internet connection so that you can take full advantage of CEIVA's photo services and mobile apps.

This guide provides instructions on how to connect to your home's smart meter, how to connect to your home's wireless internet, and how to set up your CEIVA account.



Installing Your CEIVA Homeview Display

Three easy steps



Step One:

Register your CEIVA Homeview display and create your CEIVA account.

(page 4)



Step Two:

Connect your CEIVA Homeview display to your home's wireless network.

(page 11)



Step Three:

Connect your CEIVA Homeview display to your smart meter.

(page 17)

Getting Started

Setting up your CEIVA Homeview Display

Before you get started you need to set up your CEIVA Homeview display. First, lift up and remove the back panel of your CEIVA Homeview display.

Plug the power adapter into the specified port. Replace the back panel and align the display's stand with the marker and turn clockwise into place.

Find a spot in your home that is both near an outlet and within range of your smart meter.

Your CEIVA Homeview display comes with a six button remote that will help you navigate your energy information.



Registering Your CEIVA Homeview Display and Creating Your CEIVA Account.





ceva

This is Where the Magic Happens!

Make the snapshots of your home's energy even more compelling by adding pictures of your life. By connecting your CEIVA Homeview display to your wireless internet network and then registering your Homeview display you will be able to:

- Store and send an unlimited number of digital photos.
- Invite guests to send photos directly to your CEIVA Homeview display.
- Add content channels such as weather and sports.
- Customize photos and create fun messages.
- View weekly and monthly graphs of your home's electricity usage.
- Monitor your home's electricity usage and costs from anywhere with the CEIVA Homeview smart phone app.

Getting started is easy. Simply connect to your home's wireless network and register your CEIVA Homeview display to start bringing the magic into your life.

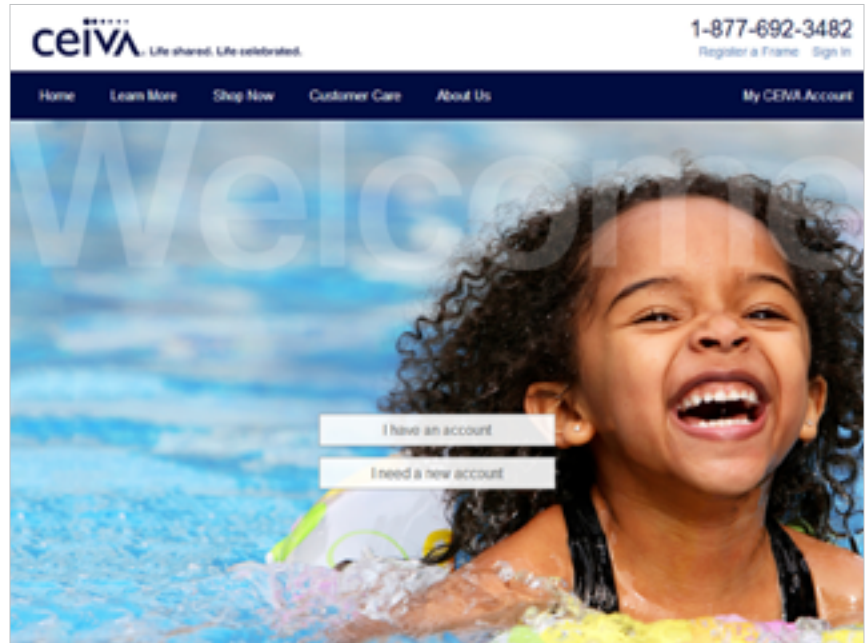
Register Your CEIVA Homeview Display

Setting Up Your CEIVA Account

Getting your CEIVA Homeview account set up is easy.

First, go to www.ceiva.com/pepco and click on the 'Register my CEIVA Homeview' link.

Next, unless you are already a CEIVA customer, select "I need a new CEIVA account."



Creating Your Member Account

To create your Member Account enter your information into the form and click 'Continue'.

Alternatively, you may sign in using your Facebook account.

As part of the Pepco program there is no charge for the CEIVA service for 12 months.

Your personal information is kept safe and secure on CEIVA's U.S. based servers. CEIVA is ISO 27001 compliant, maintaining the highest form of security standards in the industry.

The screenshot shows a web form titled "Create Your Member Account" with a progress bar at the top indicating five steps: 1. Member Account (active), 2. CEIVA Profile, 3. Serial Number, 4. Connection, and 5. Activate. The form includes fields for First Name, Last Name, Sign-in Name, Password, Verify Password, Secret Question (with a dropdown menu), Answer, Email, and Verify Email. A "Continue" button with a Facebook icon is visible. A note on the right says "Create your account using Facebook" and "Skip this step and create your CEIVA account using your Facebook account." A small note below the Sign-in Name field states "User ID can be 4 to 40 letters, numbers, or _ - . / or @ but no spaces."

1 Member Account 2 CEIVA Profile 3 Serial Number 4 Connection 5 Activate

Create Your Member Account

* indicates a required field

First Name * Last Name *

Sign-in Name *

User ID can be 4 to 40 letters, numbers, or _ - . / or @ but no spaces.

Password *

Verify Password *

Secret Question *

My pet's name? ▾

Answer *

Email *

Verify Email *

Create your account using Facebook

Skip this step and create your CEIVA account using your Facebook account.

Facebook icon Continue

Register Your Frame

Once you have created your CEIVA account, you will be prompted to complete a profile setup survey.

Complete the survey and click 'Continue'.

Next you will be asked to enter your frame's serial number. The serial number can be found under the back cover of the display, and on the back of the CEIVA Homeview box.

On the following page, choose your form of connection and press 'Continue'.



The screenshot shows the CEIVA website's registration process. At the top, the CEIVA logo is on the left with the tagline "Life shared. Life celebrated." and the phone number "1-877-692-3482" on the right, with links for "Register a Frame" and "Sign Out". A dark blue navigation bar contains links for "Home", "Learn More", "Shop Now", "Customer Care", "About Us", and "My CEIVA Account". Below the navigation bar is a progress indicator with four steps: "1 CEIVA Profile" (highlighted in dark blue), "2 Serial number", "3 Connection", and "4 Activate". The main content area is titled "Create Your CEIVA Profile". A red asterisk indicates a required field. The first question is "Did you?" with two radio button options: "Purchase this CEIVA" and "Receive this CEIVA as a gift". The second question is "Are registering this CEIVA for:" with two radio button options: "Yourself" and "Someone Else". A dark blue "Continue" button is located below the options. At the bottom of the page, there are logos for "Member of the CEIVA family", "Authorized CEIVA Dealer", and "Warranty CEIVA". To the right, there is copyright information: "© 2014 CEIVA Logic Inc. All Rights Reserved." and links for "Terms & Conditions", "Privacy Policy", "Return Policy", and "Site Map". Social media icons for email, Facebook, Twitter, and Pinterest are also present.

Invite Guests to Your Frame

Congratulations, your CEIVA Homeview display is now registered.

Get the most out of your CEIVA Homeview display by inviting friends and family to send photos. Also – don't forget to add content channels. Content channels will deliver daily updates of anything from recipes to local news.

Last but not least, check out the CEIVA mobile apps. CEIVA Snap is a free mobile app that allows you to send pictures to your CEIVA Homeview display from anywhere in the world! The CEIVA Homeview app is also free, and it allows you to monitor your home's energy from anywhere. Find them in your app store today.

Need help? Call 1-877-692-3482

1 CEIVA Profile 2 Serial Number 3 Connection 4 **Activate**

 **Your Frame**
PictureFlow active through 11/30/2014

Congratulations! Your frame has successfully been registered. Your account includes unlimited free guest invitations for your friends and family to send photos straight to the frame. We also offer CEIVA Channels, which are updates in your photo slideshow to personalize it to your interests. Here are some to get you started:

Add Channels & Invite Guests

Add the following channels to this frame:

 Top News Headlines

 Quote of the Day

 Calendar

 Holiday Countdown

Invite the following guests to this frame:

First Name: Email Address:

First Name: Email Address:

First Name: Email Address:

Finish Registration

Connect to Your Wireless Network


Step 1

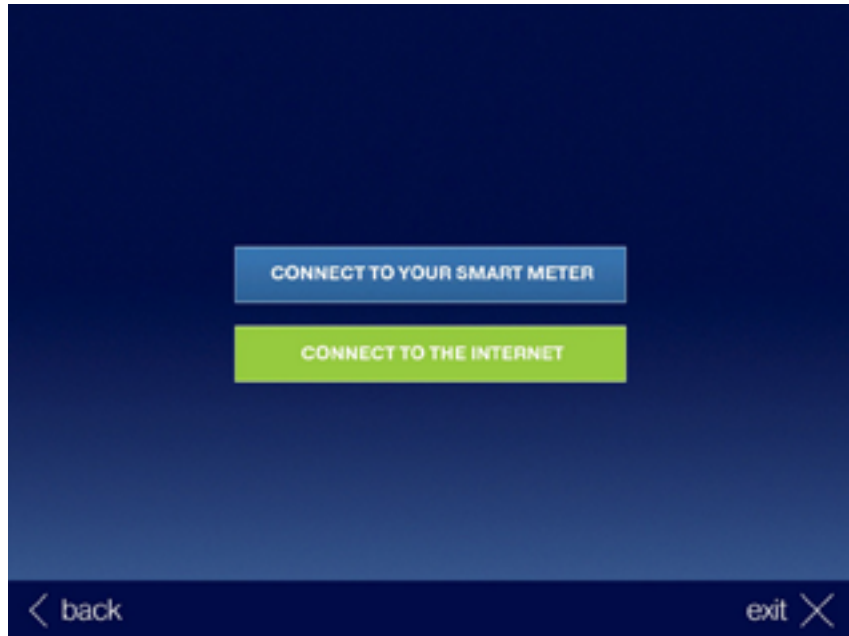
Press 'Menu' on the CEIVA remote and select 'Connection Wizard'.



Step 2

Next, highlight and select 'Connect To The Internet'.

 If connecting with ethernet, plug the cable directly into the back of your display and then select 'Connect To The Internet'. Once complete, proceed to page 17.



Step 3

Locate your wireless network from the list. After finding your wireless network select 'Next' to move to the next screen.

If your wireless network is not listed, select 'Refresh' to reload the list of available wireless networks.



Step 4

Use the remote to enter the wireless network key (password) for your wireless network.

For capital letters, select the button that contains the letter you need and press select until the capital letter appears. When done, select 'Next' to continue.



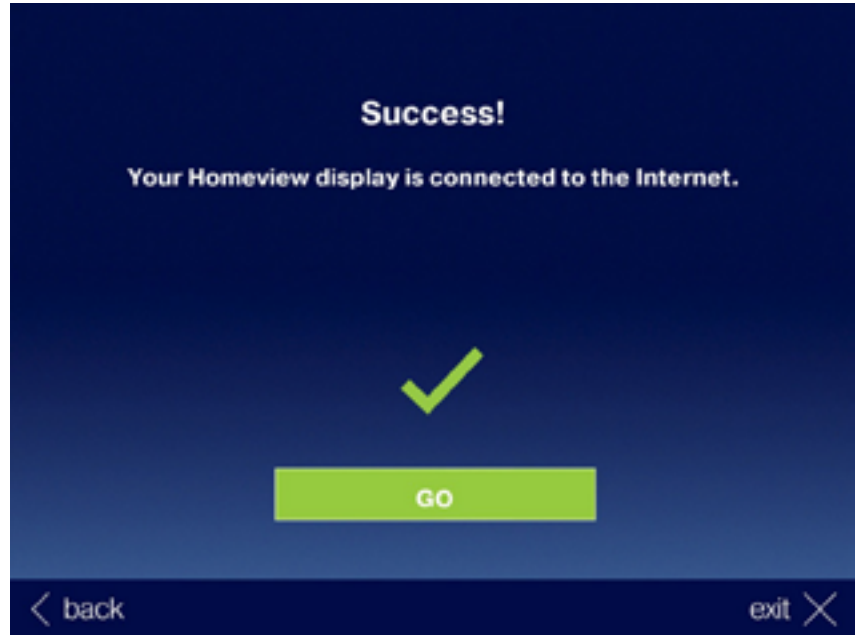
Step 5

Press select on the remote to 'Test Connection'.



Step 6

Select 'Go' to complete the wireless connection process.



Connecting Your CEIVA Homeview Display to Your Smart Meter

Connect to Your Smart Meter

CEIVA Homeview gets instant updates directly from your electricity smart meter through a wireless connection.

Before You Begin

For your convenience, call Pepco at 202-873-7500 during normal business hours and a representative will assist you in connecting your CEIVA Homeview display to your smart meter.



Connecting to Your Smart Meter

▲ Once instructed by the Pepco representative proceed to step 1.

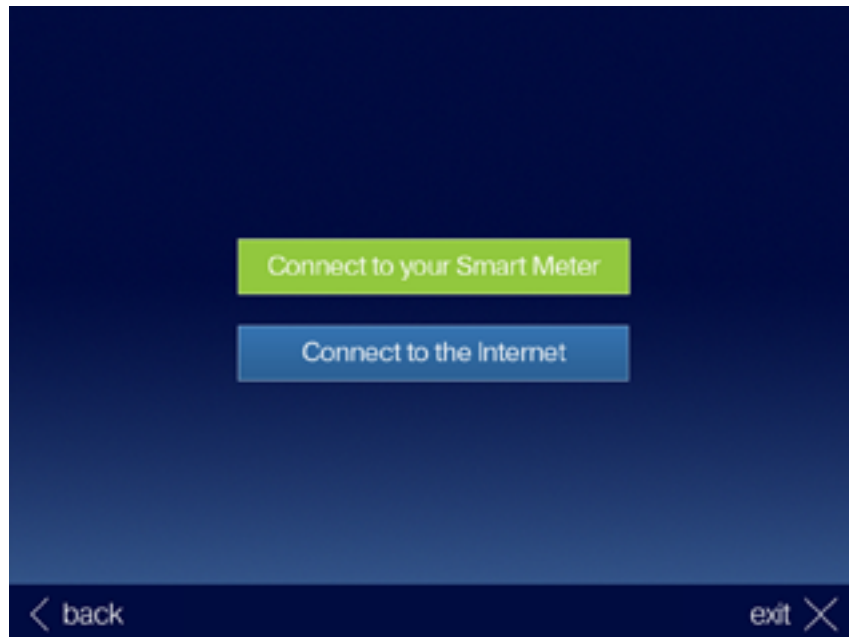
Step 1

Press 'Menu' on your remote, then select 'Connection Wizard'.




Step 2

Select 'Connect to your Smart Meter'.



Step 3

Select 'Connect to Smart Meter' to begin the connection process.

 The connection process may take as little as one minute or as long as 15 minutes to complete.



The image shows a dark blue screen with white text and a QR code. At the top, it displays the MAC Address: D4:50:7A:01:02:00:09:E2. Below that is the Install Code: 0101-1008-0175-71C0. Further down is the Key Code: 188B. To the right of the Key Code is a square QR code. At the bottom center, there is a blue button with the text 'CONNECT TO SMART METER'. In the bottom left corner, there is a green button with a left arrow and the text 'back'. In the bottom right corner, there is the text 'exit' followed by a white 'X' icon.

MAC Address:
D4:50:7A:01:02:00:09:E2

Install Code:
0101-1008-0175-71C0

Key Code:
188B

CONNECT TO SMART METER

< back

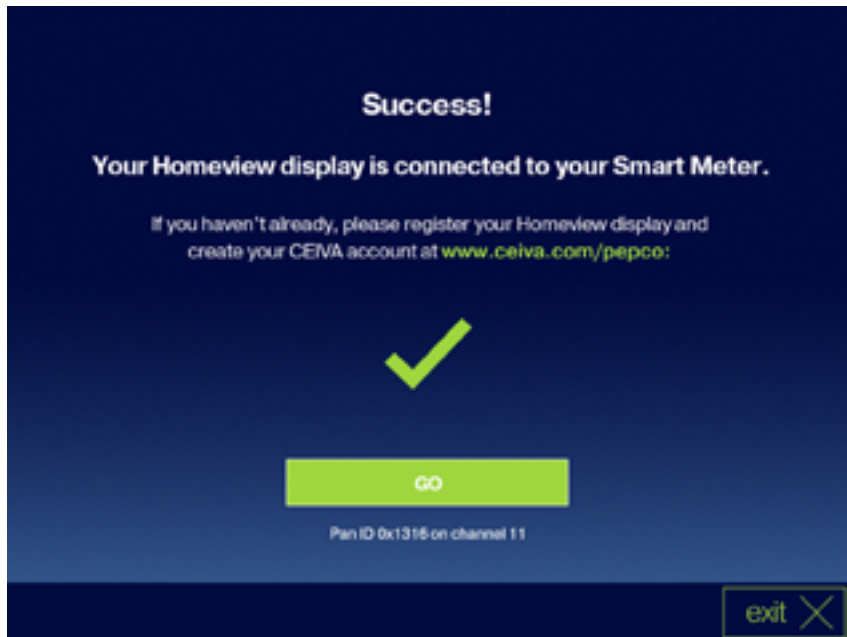
exit X

Step 4

When the process has successfully completed, select 'Go' to see your Energy Dashboard.

If the connection process is not successful, try relocating the CEIVA Homeview closer to your smart meter location and repeat the installation steps.

If the device still does not connect, contact Pepco at 202-873-7500 during normal business hours.



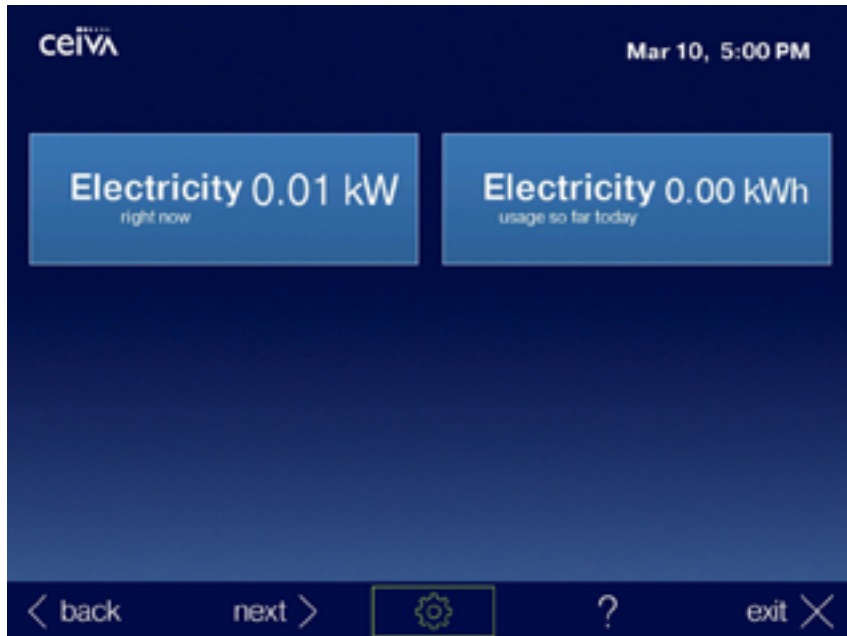
Step 5

The Energy Dashboard displays information instantly from your smart meter.

ELECTRICITY USAGE NOW* – electricity the home is using right now.

ELECTRICITY USAGE TODAY* – electricity that your home has used so far today.

*Note: Your Time-of-Use pricing is sent daily from Pepco's smart grid network and requires no customer intervention.



Contacts

Pepco

For CEIVA Homeview display smart meter connection issues, please contact Pepco during normal business hours.

8:00 AM - 7:00 PM EST, Monday - Friday
Phone: 202-873-7500
Email: ihdtrial@pepco.com

CEIVA Customer Care

For CEIVA Enhanced Experience, including connecting the CEIVA Homeview display to your home wireless network, questions with the photo sharing service, CEIVA channels, or accessing and using the Homeview Energy Monitor pages in the display, please visit www.ceiva.com.

You can also contact CEIVA Customer Care at 1-888-670-3580.

CEIVA Homeview App



CEIVA apps are available for both iOS and Android devices. Find them in your app store.

CEIVA Snap





For questions about your CEIVA, contact:
CEIVA Customer Care 1-888-670-3581
or visit ceiva.com